

WEEKLY UPDATE

NOVEMBER 4, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 for our facility. Since the onset of this virus, we have had _1_ resident and _2_staff members test positive for COVID-19. It's been 41 days since our last positive COVID-19 case. Dallas County Infection Control rate jumped up to 10.6% which now requires us to test employees twice per week. In addition, Essential Caregivers will be tested weekly at the facility. Please contact Charlotte Wright-Robertson-Director of Nursing Services to learn what day and time we are testing.

We are now scheduling "Essential Caregivers" for Infection Control Education/Training. Please contact Meagan Thomas, LMSW to schedule your education/training appointment after you get your COVID-19 test.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 972-462-6600.

Sincerely,

Mark Johnston

Mark Johnston Administrator